CASE NO.

PETITIONERS:

JOSEPH DEAN, a Florida resident

IN THE UNITED STATES DISTRICT COURT

MIDDLE DISTRICT OF FLORIDA

DEFENDANTS:

META PLATFORMS INC, a Menlo Park, California corporation (formerly Facebook Inc)

TAMPA DIVISION

COMPLAINT OF ANTI-COMPETITIVE BEHAVIOR BY A MONOPOLY

Plaintiff, Joseph (Joe) Dean, filing pro se, petitions the Court to provide permanent and equitable relief against defendant, Meta Platforms Inc. to permanently undo anti-competitive and monopolistic actions taken to prevent competition by denying Plaintiff access to their API through deceptive means, changing their API to downgrade Plaintiff's application (this applies to all developers that used the Facebook APIs), falsely flagging content posted by Plaintiff's product and falsely labeling it as "spam" content or "content other users have labeled as abusive" when it was brand new and could not have yet been viewed by other users. The defendants have also taken deceptive action to prevent users from seeing evidence of their crimes and websites advocating the break up of Big Tech. I respectfully ask the Court to provide compensatory, and punitive damages and other remedies. The primary jurisdictional basis for an antitrust claim in federal court would be:

a) Federal Question Jurisdiction (28 U.S.C. § 1331): The case arises under federal law, specifically the Sherman Antitrust Act (15 U.S.C. \$ 1-7) and/or the Clayton Act (15 U.S.C. \$ 12-27).

b) Specific Antitrust Jurisdiction (15 U.S.C. § 4): The Clayton Act provides that federal district courts have jurisdiction to "prevent and restrain violations" of antitrust laws.

c) FTC Act Section 5(a) (15 U.S.C. § 45(a)) prohibits "unfair methods of competition" and "unfair or deceptive acts or practices" in or affecting commerce. While the FTC retains its core enforcement authority under this provision, the FTC statutes should significantly influence the interpretation and enforcement of these antitrust laws by the courts.

Joseph is filing on behalf of himself and only himself. He is the sole shareholder of Veamcast Corp, a company with no employees which will likely be defunct due to the anticompetitive actions of the defendants.

Since 2010, Joseph Dean has been developing a platform of apps and an API for a video/voice/photo publishing and sharing service. His plan

to raise money and launch it as a company named Veamcast was thwarted by the criminal behavior of the defendants. Originally, the Veamcast apps relied heavily on the use of the Facebook Graph API. Veamcast allows its users to publish, share and communicate very much in the way the Facebook platform does with more of an emphasis on user created playlists, channels and ad campaigns. VEAM is an acronym for "Video Email and More". It would be accurate to say that Veamcast does nearly all of what Facebook does but in a very different way.

On multiple occasions, Veamcast passed the Facebook App Review, a necessary requirement to use the Facebook Graph API, and was granted all the permissions necessary to implement its functionality. Facebook requested and was given detailed specifications and videos explaining how Veamcast planned to use their API.

This video was submitted in July 2018. None of the functionality works anymore:

https://youtu.be/MFZLV2EIVSk

Facebook had employees download the Veamcast app to audit. Facebook setup at least three Veamcast users and logged on the Veamcast Windows app with the email addresses ruiwotjhhk_1540803256@tfbnw.net (John H. Robert who logged on once on 9/25/2019),

jmozctateu_1555372771@tfbnw.net (James P. Hendrix who logged on multiple times between 9/25/2019 and 9/23/2020) and qieezhwpks_1541428725@tfbnw.net (John Crichton who logged on 8/23/2019). Domain tfbnw.net was registered by Facebook Inc. to audit apps. There was never any acknowledgement or communication from Facebook about these accounts however I was always granted the functionality I needed or appealed until I was.

Each of the following Facebook API functionalities were implemented within the Veamcast Windows App and all, at one time, worked but all were either deprecated, removed from the API or just stopped working in Veamcast due to ambiguous, deceptive error messages for which Facebook refuses to explain or even acknowledge:

- Logon (still works but requires an extra step by the user not required by Facebook apps when they are already logged on, undermining the Veamcast seamless logon process).

- Send VEAMs (playlists/messages) to Facebook Friends: Shut off for everybody now... when Veamcast first did it, users could access their friend's email address and that capability was removed as was sending VEAMS via instant messaging. So, now there is no way for any app to send private messages at all. Veamcast resorted to posting on friend's wall but currently getting a user's friends via the API is no longer supported at all.

- Post VEAMs (playlists/messages) to Facebook Groups: Shut off for everybody in 2015.

Post VEAMs (playlists/messages) to Facebook Pages: This function was not taken out of the API but was shut off for the VEAMCAST app with dubious, deceptive error messages. The support ticket I opened with Facebook was a colossal runaround which became extremely blatant in its disinformation and deceptive manipulation. It was never resolved but with the thread being incorrectly marked as resolved and removed, a copy of which Veamcast had saved (missing the last entry) without which I could not prove its existence. It is indisputable proof of deliberate intent (attached in the Appendix). The entry dated September 25, 2020, which I did not see until September 30, 2020 as evidenced by the entry in our 2020 suit, is the date the Plaintiff finally realized without doubt that Facebook was acting in a deceptive, illegal way with deliberate intent to prevent us from using their Platform. It was at this point that I recognized the necessity for a comprehensive overhaul of my platform, and I contend that this date could mark the commencement of the statute of limitations. But I also believe the current actions taken against me constitute continuing behavior resetting the status with each deceptive action.

- Post to the user's wall: Shut off for VEAMCAST APP with a 'Contains content other users have reported objectionable' message even if the content has just been recorded and could not have yet been seen by anyone but the creator. These actions are clearly demonstrated in the Veamcast Windows App by a video posted at:

https://youtu.be/c2Q8lATngJc

When Facebook opened its API up to third developers, those developers had a reasonable expectation that Facebook was going to act like an Internet Phone Book. We all trusted Facebook with our user's data, expecting data protection and transparency in return. We could not have been more wrong. Once Facebook had all the data, they cut us all out. This includes the millions of websites that put the Blue Fs on their pages directing users to Facebook. That 'F' followed by a 'U' was all anyone got in return. Today, posts to websites outside the Facebook infrastructure are downgraded in Facebook's algorithms.

In October 2019 or before, Facebook removed all posts that pointed to Veamcast content. Numerous support requests were made but Facebook refused to give any explanation despite hundreds, possibly thousands of requests. All the content that all Veamcast users had created was removed from the Facebook platform destroying our user base, our credibility and our reputation.

In 2024, Facebook continues actions against my platform. They falsely flag Joe Dean's posts about Veamcast as "spam". (These are standard Facebook posts, not Veamcast posts). I shared a website dedicated to Breaking Up Big Tech and it was blocked by Facebook, calling it "spam". Obviously, Facebook doesn't want its users seeing videos about breaking up Big Tech on their platform. I took video of the appeals process:

https://youtu.be/XM5QmCcoq4A

Apparently it was denied as the post is now gone.

We shared a link to the website where I post the lawsuits I am filing against Roku and Facebook. They did not indicate to us they shut this down but I have found out from another user they label it as "Going Against Their Community Standards on Spam" and block it if it is shared. They are obviously trying to prevent others from seeing evidence of their crimes and are trying to prevent me from knowing.

This video demonstrates:

https://youtu.be/rPJFOlytHLE

Meta Platforms is the largest social network company in the world. Facebook combined with the other assets they've purchased (most notably Instagram and WhatsApp) have claimed greater than an estimated 3 billion monthly users. They generated approximately \$135 billion in revenue in 2023. They have monopoly power and abuse it liberally. They are being investigated by Congress, the Federal Trade Commission and the Department of Justice. Other countries are investigating and prosecuting as well. The European Union has ongoing investigations through its antitrust regulators. The United Kingdom's Competition and Markets Authority is scrutinizing Meta's practices. Australia has taken legal action against Meta over consumer protection issues. India has ongoing investigations related to content moderation and data practices.

A class action suit alleging anti-competitive action was filed which describes Facebook's rise and the actions it took to achieve such a high market share. (Reveal Chat Holdco LLC et al v. Facebook, Inc., 3_20-cv-00363, No. 1 (N.D. Cal. Jan. 16, 2020). This suit alleged that Facebook used its API to gather competitive intelligence and then cut off access to eliminate potential rivals.

A UK Competition and Markets Authority (CMA) Investigation took place in 2020. While not a U.S. legal case, this investigation provides relevant insights into Facebook's API practices. Key quote: "The CMA is concerned that Facebook might have limited developers' access to certain features, potentially as a way to force them to provide more data".

During the European Commission's Preliminary Investigation (2019), again, while not U.S.-based, this investigation focused on Facebook's API practices. Key quote: "The Commission is concerned that Facebook may have restricted access to its APIs to prevent the emergence of competing services." A consolidated class action lawsuit was filed in the U.S. District Court for the Northern District of California in 2018 (Facebook, Inc. Consumer Privacy User Profile Litigation). It combined multiple lawsuits related to the Cambridge Analytica scandal and broader issues with Facebook's data practices and API policies. Key quote: "Facebook's API policies and changes were designed to benefit Facebook at the expense of app developers and users."

Styleform IT v. Facebook Ireland (2015), a case in Germany alleged that Facebook's API changes were anticompetitive. Key quote: "Facebook's API changes were not necessary for user privacy protection but were instead designed to harm competitors."

In Six4Three v. Facebook (2015), Plaintiffs alleged that Facebook cut off API access to certain developers, including the plaintiff's app "Pikinis." The lawsuit claimed that Facebook's API changes were anticompetitive and designed to favor certain partners while harming others. "Facebook's decision to remove API access was made for anticompetitive reasons and resulted in the destruction of multiple businesses."

The Omidyar Network has released its findings in their "Roadmap for an Antitrust Case Against Facebook June 2020" (https://www.omidyar.com/wp-content/uploads/2020/06/Roadmap-for-an-Antitrust-Case-AgainstFacebook.pdf). In addition to a slew of other anti-competitive actions detailed, the defendants used their API as a lure to gain information about their competitors and then deprecated the functionality to prevent users from leaving the Facebook platform and to kill the competition.

In FTC v Facebook (2020) (and its subsequent amended complaint in 2021), the FTC lays out a damning case against Facebook on many levels. On Facebook's anticompetitive conduct: "Facebook's course of conduct has eliminated nascent competitors and extinguished the possibility that such competitors might challenge Facebook's dominance in the future." On Facebook's use of its platform policies: "Facebook has also maintained and enforced anticompetitive conditions on access to its valuable platform interconnections, such as the application programming interfaces ("APIs") that it makes available to third-party software applications." On the harm to competition: "Facebook's anticompetitive conduct has harmed competition and harmed the competitive process in the personal social networking market in the United States." On Facebook's awareness of its actions: "Mr. Zuckerberg recognized early that even when these companies were not full-fledged competitors, they could be dangerous to Facebook if they were free to grow to scale." On the impact on innovation: "Facebook's anticompetitive conduct also deprives advertisers, other businesses, and individual consumers of the benefits of competition, including increased choice, quality, and innovation."

The Facebook website and apps originally were used for sharing content from all over the internet but as Facebook's dominance grew,

they discouraged anything that would take users attention from their properties. Even YouTube videos now play within the Facebook app rather than taking the user to YouTube. Facebook monetizes all the traffic. This has far reaching consequences, not the least of which is that it kills monetization opportunities for local news and other democratic mainstays.

Facebook has brazenly grabbed dominance by scoffing at the Sherman and Clayton Acts. They took every action possible to thwart competitors. They used the Facebook Graph API to gain intelligence on the competition and then when the efforts threatened their market share, the defendants would systematically shut them down.

Meta Platform's entire history is littered with deceit, backstabbing, coverups and a lot of anti-competitive behavior. The Plaintiff expresses disbelief that the company continues to operate and that its management has not faced imprisonment. Plaintiff asserts that Meta is responsible, to a large degree, for the dysfunctional state of U.S. politics, for countless teen suicides, for the extreme rise in misinformation and disinformation, for massive censorship, for global instability and even for genocide.

A 2018 University of Oxford study found that Facebook was the primary platform for disseminating "junk news" during the 2016 election.

In 2017, Facebook disclosed that Russian-backed content reached an estimated 126 million Americans during the 2016 election cycle.

In 2018, it was revealed that Cambridge Analytica harvested data from up to 87 million Facebook profiles without user consent for political advertising purposes.

A 2019 study by Avaaz found that in the three months before the 2020 U.S. election, the top 100 pieces of false or misleading information on Facebook were viewed 150 million times.

The Center for Countering Digital Hate reported in 2021 that just 12 individuals, dubbed the "Disinformation Dozen," were responsible for up to 65% of anti-vaccine content on Facebook and Twitter.

In September of 2021, The Wall Street Journal published the "Facebook Files," including internal documents suggesting Instagram was harmful to a significant percentage of teenage girls. One internal presentation stated: "We make body image issues worse for one in three teen girls." This research was conducted by Meta but not publicly shared until the leak. September 13, 2021: "Facebook Knows Instagram Is Toxic for Teen Girls, Company Documents Show"

Another Wall Street Journal articles published on September 14, 2021 was titled "Facebook Says Its Rules Apply to All. Company Documents Reveal a Secret Elite That's Exempt". This revealed that Facebook operated a program called "XCheck" (cross-check), which effectively created a "whitelist" of high-profile users who are exempted from some or all of Facebook's rules.

In 2021, former Facebook employee Frances Haugen provided documents suggesting the company was aware of its platforms' potential negative impacts on political discourse but prioritized growth.

A 2020 NYU Stern report highlighted concerns about Facebook's microtargeting capabilities for political ads, which could enable the spread of misleading information to specific groups.

Amnesty International asserts "Facebook owner Meta's dangerous algorithms and reckless pursuit of profit substantially contributed to the atrocities perpetrated by the Myanmar military against the Rohingya people in 2017".

https://www.amnesty.org/en/latest/news/2022/09/myanmar-facebookssystems-promoted-violence-against-rohingya-meta-owes-reparations-newreport/

The UN Independent International Fact-Finding Mission on Myanmar, released in August 2018 states "Facebook has been a useful instrument for those seeking to spread hate, in a context where, for most users, Facebook is the Internet."

Video here:

https://youtu.be/3Bpw5mq2QHk?t=1952

In an attempt to bring public awareness to the scope of this, the Plaintiff produced a video featuring a montage of news articles and explanations of how Facebook achieved the position it holds today. It's a long sad story which paints a picture of a power-hungry megalomaniac who stole ideas, betrayed partners and who owns 99.8% of Meta's Class B stock. While Zuckerberg owns only 13% of Meta's stock, he controls 61% of the voting power. This gives him disproportionate voting power over a criminal organization that somehow never gets charged for the obvious crimes laid out in this brief or the many other crimes they commit and unethical actions they undertake. The narrative that emerges is both extensive and disheartening. Contemplate the immense influence this individual wields over the flow of information to the general public.

https://youtu.be/3Bpw5mq2QHk

A particularly poignant quote in this video is from Facebook's first investor giving a lecture at Stanford titled "Competition is for Losers". He states at the open "I have single idée fixe that I'm completely obsessed with on the business side. If you're starting a company, if you're the founder entrepreneur starting a company, you always want to aim for monopoly and you want to always avoid competition so hence, competition is for losers".

https://youtu.be/3Bpw5mq2QHk?t=598

The Plaintiff asserts that the Meta Platforms company is a plague on society and should cease to exist with its current ownership. The Court has an opportunity to remedy this.

As horrible as their actions have been, the harm caused by Facebook's missteps pales in comparison to the vast potential for positive impact they squandered, given their unprecedented reach and resources.

Based on the facts, the following claims could be asserted about Meta:

a) Violation of Sherman Act Section 2 (15 U.S.C. § 2): Monopolization or attempt to monopolize the market.

b) Violation of Clayton Act Section 3 (15 U.S.C. § 14): Exclusive dealing arrangements that substantially lessen competition.

c) Violation of FTC Act Section 5(a) (15 U.S.C. § 45(a)): Covers a wide range of deceptive or unfair business practices.

In a proximate result of the aforementioned, Joseph Dean has suffered devastating loss, recrimination, injury, suffering and damages in the following ways:

Plaintiff implemented functionality for their app and then defendants disabled that functionality piece by piece. In circumstances where the defendants couldn't shut down the functionality for all apps, they used the guise of fake error messages to disable and distract the Plaintiff. This strategy was an effective way to prevent the Plaintiff from getting traffic and building a user base. Over many years, it wasted a great deal of the Plaintiff's limited resources and development efforts and caused extreme distress and suffering. Plaintiff was not only unable to gain users through the Facebook platform but the work and money they put into all the Facebook Graph API interfaces was for naught. That time and effort could have been used to get users through other sources.

Any developer of an app platform seeking investment will be asked how many users they have. The Plaintiff's efforts to raise funds were wasted due to this. The deceptive behavior of the defendants added to the delay in the Plaintiff efforts. They didn't know what happening for a long time. For a long time, they didn't remove these functions from the apps, thinking the issues would be fixed. Plaintiff disbelieved until finally the behavior became so blatant as to be indubitable. After filing suit in November of 2020, Joe disabled all of the Facebook functionality from its Veamcast products with some exceptions which do not rely on the API. This is third filing of a COMPLAINT OF ANTICOMPETITIVE BEHAVIOR BY A MONOPOLY concerning Veamcast and the second against Facebook. Veamcast filed in this court on November 12, 2020 and it was dismissed without prejudice for procedural reasons, most notably it was filed pro se. Attempts to obtain counsel went in vain. These attempts included an Open Letter to the Department of Justices of both the U.S. and the Philippines (Exhibit J). This was emailed and postal mailed to numerous politicians, including all members of the Senate Judiciary Subcommittee on Competitive Policy, Antitrust and Consumer Rights. I reached out to countless law firms asking for counsel. No law firms were keen on suing Facebook. Maybe my emails hit the junk mail folder. There was a firm that contacted me on LinkedIn and seemed to be interested but then ghosted me after I sent them our suit. I do not believe the inquiry was genuine, but rather a ruse by someone reporting to Facebook to gain intelligence.

Tech oligarchs control our communication completely. Email has nearly replaced the Post Office for official business, which until fairly recently had a near monopoly on delivery of the mail, a responsibility dating back to the Articles of Confederation (1777). Having Microsoft (Outlook and LinkedIn), Google (Gmail), AOL/Yahoo, and a handful of others controlling our communications, filtering what should reach our inboxes, running all our mail through their learning engines, and deciding what is delivered is a total recipe for disaster. LinkedIn sells people's contact information outright, and even then, the communication often has a very low chance of delivery. Social media has weaponized user data. Before the Bell System's monopoly was broken up, it had a Universal Service Obligation to provide phone books to all customers, ensuring everyone had access to contact information. Big Tech and, social media in particular, control and monetize that info today along with vast amounts of other personal information. This is an incredibly large mistake that many seem to recognize but that no one seems to be addressing.

We believe this is relevant because our messages attempting to get counsel most likely were labeled as spam and delivered to the junk mail folders of the people we send them to.

Senator Amy Klobuchar was on the list of people I sent the Open Letter to, both electronically and via post. She is a trailblazer as the Chairwomen of the Senate Judiciary Subcommittee on Competitive Policy, Antitrust and Consumer Rights. I sent my letter to all members. I got crickets back. I was not surprised to see Ms. Klobuchar is dedicated to defending one rich monopolistic company against another. Here is a press release of her defending Roku against Google: <u>https://www.klobuchar.senate.gov/public/index.cfm/2021/10/klobucharstatement-on-roku-concerns-regarding-the-effect-of-google-s-selfpreferencing-business-practices</u>

Veamcast's second COMPLAINT OF ANTICOMPETITIVE BEHAVIOR BY A MONOPOLY is against Roku and it's been refiled, as this one is, in the name of Joseph Dean. Amy Klobuchar and all committee members should be investigated, perhaps to see their lobbyist ties. It's a bipartisan effort to carve up that lobby pie as the tech oligarchs struggle for control of our media and communications. The government should investigate their investments deeply. Don't forget their family members.

The distraction and fallout have been near fatal to the Plaintiff's efforts. The potential opportunity cost is more than the total market value of Meta Platforms. This complaint contains information I know to be true but I believe there is more to this, that the behavior goes back even further and that Facebook had policies and procedures in place to do this to anyone that threatens them or disagrees with their agenda and Meta is continuing and expanding on them.

In an industry that prides itself on companies that grow out of garages, the defendant's duplicity and deceit doubtlessly took out countless fledgling tech companies in its quest for dominance. Nothing could be less American. It's nothing less than criminal.

Joe Dean's other startup, Electronic Sports had its concept blatantly stolen by Nintendo. In 2005, Joe Dean began a startup named Electronic Sports. We were funded by Bigfoot. Its premiere product named Dogfight was an exercise bike interfaced with a flight simulator. Users would pedal, the prop would spin and players could shoot down balloons for points or compete in aerial combat while getting exercise. One player is blue and the other red. You can see Electronic Sports Dogfight here:

https://youtu.be/vL3MQNAjmW4

Nintendo created a game called Wi Sports Airplane Dogfight in which players passively sit at a game console and shoot down balloons for points or compete in aerial combat. One player is blue and the other reddish. Apparently, it's popular among American Presidents. You can see Nintendo's version of Dogfight here. Note: this video was not created by me or anyone I know and I venture to guess the President's voices are not genuine:

https://youtu.be/LmGvnyYidQY

If this type of thing happens to one person three times by three companies in three different ways, how prevalent must it be?

Plaintiff asserts that, without the deceptive and otherwise illegal activities of the defendants, his success could have rivaled theirs. Since civil penalties for damages are tripled, I don't believe the defendants are even worth enough to cover it.

Therefore, Joseph Dean seeks punitive damages and compensatory damages in the amount of \$1.4 trillion, the approximate market value of the Meta Platforms company, according to proof, the cost of the lawsuit and whatever else the court sees just and fit to award. Meta's actions hindered the Plaintiff's software from achieving visibility, preventing his company from launching and gaining momentum. This could have led to the development of a superior social media platform, one better integrated with communications and media outside of the Meta ecosystem, more aligned with First Amendment principles, ethically grounded, and potentially generating more real value than Meta's current offerings.

We understand there are many other victims of the defendant's criminal behavior and it's up to the Court to decide how the company assets are divided between them but I feel strongly the company cannot be allowed to continue as is. It is a threat to humanity.

We request the court recommend that the Department of Justice open criminal investigations into any or all of the allegations presented. The Court should advocate for a class action lawsuit on behalf of all Facebook 3rd party developers. A full investigation should be conducted, including into the actions Meta takes to prevent action from being taken. Mark Zuckerberg and other Meta officers should surely be criminally charged. This should happen immediately before the next U.S. Presidential Election is tainted by their machinations. a) Violation of Sherman Act Section 2 (15 U.S.C. § 2): Monopolization or attempt to monopolize the market

- 1. Criminal Penalties:
 - o Felony charges for individuals
 - o Up to 10 years in prison for individuals
 - o Fines up to \$1 million for individuals
 - Fines up to \$100 million for corporations, or twice the amount gained from the illegal acts or twice the money lost by the victims if either of those amounts is over \$100 million
- 2. Civil Penalties:
 - Injunctive relief (court orders to stop the illegal behavior)
 - Treble damages (three times the amount of actual damages)
 in private lawsuits
 - Structural remedies, which may include breaking up the company

3. Other Consequences:

- o Reputational damage
- o Potential debarment from government contracts

b) Violation of Clayton Act Section 3 (15 U.S.C. § 14): Exclusive dealing arrangements that substantially lessen competition

1. Civil Penalties:

- o Injunctive relief to stop the anticompetitive practices
- o Monetary penalties, which can be substantial
- o Treble damages in private lawsuits

2. Other Consequences:

- o Nullification of exclusive dealing contracts
- o Reputational damage
- o Potential oversight and reporting requirements

The statements above and the addendums are true to the best of my knowledge.

PETITIONER SIGNATURE JOSEPH DEAN JOE@JOEDEAN.NET 5131 MAYFAIR PARK COURT, TAMPA FL 33647 310-593-4485 FILING PRO SE

Last modification: September 20, 2024

-m

Appendix

All threads were saved and published to veamcast.com

[1]

Correspondence with Facebook Support concerning 'Content Blocked' message july 22 - july 31 2019 saved oct 27 2019 by the time I began saving records, Facebook had been blocking us since 2018



Content blocked

Created by Joe Dean — July 20 at 9:53 PM

Whenever anything from Veamcast is posted, the message "We can't review this website because the content doesn't meet our Community Standards. If you think this is a mistake, please let us know.". I have clicked LET ME KNOW and asked why many many times and nobody answers. Please help me resolve this!

Related Apps:

• veamcast (112332832127588)



Hello, Thank you for contacting Facebook Direct Support. we have checked you submission history and we saw that some of our agent are able to see the website and some get the page with Community Violation, we are checking this issue internally to see if its not from our side. Thank you have a nice day, Sebastian Verde | Facebook Direct Support

July 22 at 4:21 AM · Status changed to Under Investigation · Edited



Facebook User

July 24 at 4:42 AM · Status changed to Closed · Edited



$\underline{\textbf{Ioe Dean}} \cdot \text{ Creator}$

It is still blocked!

July 24 at 9:21 AM · Status changed to Reopened · Edited



Ioe Dean · Creator

I have been trying to get this fixed for a long time now... I can't get my app approved... I spent alot of time writing my app... I have been given no reason why I am violating community standards. You can just ban a website with no explanation and no recourse?

July 25 at 4:46 PM



Ioe Dean · Creator

July 26 at 12:33 PM



Ioe Dean · Creator

This is really crazy... you just shut my website off with no explanation and nobody is answering any of my MANY requests for why.... How is this legal?

July 26 at 12:38 PM



Ioe Dean · Creator

Still no response.... Why is my site banned?

July 27 at 12:39 PM



 $\underline{\text{loe Dean}} \cdot \text{Creator}$

HOW CAN I GET THIS ADDRESSED?????

July 27 at 10:22 PM



 $Brock \, Lee \cdot \, \cdot \, {\sf Facebook} \, {\sf Team}$

Hello Joe, Thank you for contacting Facebook Direct Support. Because your site violates our community standards, I have transferred you to a different department that can help you with this issue, sorry for the inconvenience. Thank you have a nice day, Brock Lee | Facebook Direct Support

July 30 at 12:19 $\text{PM}\cdot\text{Status}$ changed to Need More Info \cdot Edited



$Connie \ H. \cdot \ \cdot \ {\sf Facebook} \ {\sf Team}$

Hi Joe, The urls from veamcast has been blocked by Facebook as it was deemed to be in violation of one or more of our Community Standards. In order to appeal this restriction you should click the "appeal" button in the error message you might receive. Thanks Connie July 30 at 3:26 PM · Status changed to Closed · Edited



Ioe Dean · Creator

Please tell me who the other department is and how to reach them. I've reported this many many times and I'm getting nobody who can tell me why I"m blocked. July 31 at 8:00 PM · Status changed to Reopened · Edited



$Connie \ H.\cdot \ \cdot \ {\sf Facebook} \ {\sf Team}$

Hi Joe, Your link has been blocked by Facebook as it was deemed to be in violation of one or more of our Community Standards. In order to appeal this restriction you should click the "Let us know" or "Appeal" in the error message like the attached screenshot. That will guide you to the correct department who can help you on this. Thanks Connie





July 31 at 9:31 PM



Connie H. · · Facebook Team

July 31 at 9:32 PM \cdot Status changed to Closed \cdot Edited



Connie H. · · Facebook Team

Hi Joe, Thank you for your patience. I have checked the URL <u>https://veamcast.com/</u> again, and there should be no restriction on the url anymore. Thanks, Connie

August 1 at 12:17 AM

This question has been closed for more than 30 days and can no longer be reopened. Please submit a new question if you require further assistance.

Support Details				
Delete				
Question Type: Platform Policy				
Status: Closed				
Business ID: 366662137236140				
Business: <u>Veamcast</u>				
Attachments				
<u>1.png</u>				
Subscribers (1)				
Add				
Joe Dean				
<u>Facebook Developers Privacy Terms Cookies Help Report a Problem</u>				
Facebook © 2019				
English (US)				

[2]

Correspondence with Facebook Support concerning the App Review sept 19 - oct 20 2019 saved oct 27 2019 I was told to re-review at that time... I had been approved and the software had been functioning years prior

Due to high submission volumes, response time to your request may be delayed. We are actively working to resolve your request and appreciate your patience.



Direct Support

App Review

Created by Joe Dean — September 19 at 12:10 PM

I keep submitting my app for review and it's not getting approved. Can you tell me if you've installed the app and logged on because in my data, I see no evidence that it's been done.

Related Apps:

• veamcast (112332832127588)



Rudy Sparreboom · · · Facebook Team

Hello Joe, Thank you for contacting Facebook Direct Support. We apologize for any misinterpretation. Please kindly resubmit your application at your own convenience and contact us here again. Best regards, Rudy Sparreboom | Facebook Direct Support

September 19 at 9:47 $\text{PM}\cdot\text{Status}$ changed to Need More Info \cdot Edited



Facebook User

September 21 at 10:41 PM \cdot Status changed to Closed \cdot Edited



Ioe Dean · Creator

I resubmitted... Please let me know what I can do to get this approved. Thanks

September 22 at 2:23 PM · Status changed to Reopened · Edited



$Prerna\ Prerna \cdot \cdot {\tt Facebook}\ {\tt Team}$

Hello Joe, Thank you for writing back. I apologize for the delay in the response. We do understand that it can be frustrating if things are not going well with your app submission. We do understand that you have re-submitted your application for the user permissions. At the moment, it is still pending review from our review team. Should you require further assistance, do feel free to contact us. Best regards, Prerna | Facebook Direct Support

September 22 at 11:41 PM \cdot Status changed to Need More Info \cdot Edited



Facebook User

September 25 at 1:41 AM \cdot Status changed to Closed \cdot Edited



Ioe Dean · Creator

They approved the request but every time I post something to a facebook page it comes back with a message #368 saying that it was reported as abusive.... even though it was just created.

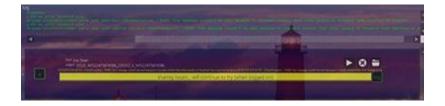
September 25 at 8:17 PM · Status changed to Reopened · Edited



 $\underline{Ioe \ Dean} \cdot \ Creator$

This was content just created.

• Facebook.jpg



September 25 at 8:20 PM



Joe Dean · Creator

Everything that was created using Veamcast on your entire platform has been deleted with no notice!!!!!

September 25 at 8:47 PM



$Jack \,Anderson \cdot \cdot {\tt Facebook} \,{\tt Team}$

Hello Joe, Thank you for writing back. We do understand that it can be frustrating if things are not going well with your app submission. Please be kindly informed that we have escalated your case to the responsible team. As soon as we receive a resolution we will contact you back. Best regards, Jack Anderson | Facebook Direct Support

September 30 at 9:50 AM · Status changed to Under Investigation · Edited



 $\textbf{Jack Anderson} \cdot \cdot \textbf{Facebook Team}$

Hello Joe Dean, Thank you for contacting Facebook Direct Support. After reviewing your question, I've noticed that your question pertains to debugging tooling issues. You may find more information regarding the Sharing Debugger tool at <u>https://developers.facebook.com/tools/debug</u> to help to further troubleshoot your issue. Best regards, Jack Anderson | Facebook Direct Support

October 1 at 8:39 AM \cdot Status changed to Need More Info \cdot Edited



Ioe Dean · Creator

They do not respond

October 1 at 9:28 AM · Status changed to Reopened · Edited



 $Marcus\,Tan\cdot\,\cdot\,\text{Facebook}\,\text{Team}$

Hello Joe, Thank you for contacting Facebook Direct Support. Your application has been successfully approved and is ready to go. This support channel is for questions about App Review for Facebook Login. Since it looks like you don't have any other questions related to App Review, I'm going to close this ticket. If you have questions regarding the Community Standards error message you have been receiving, you might want to visit the Developer Community Forum:

<u>https://developers.facebook.com/community</u> Thank you for your understanding. Cheers, Marcus Tan | Facebook Direct Support

October 4 at 1:32 AM · Status changed to Closed · Edited



Ioe Dean · Creator

THEY DO NOT RESPOND!

October 4 at 4:13 PM · Status changed to Reopened · Edited



Ioe Dean · Creator

The error only happens in the app... It doesn't happen when I do it via the debugger. October

4 at 4:16 PM



 $Chris\,Deniro\cdot\cdot {\sf Facebook}\,{\sf Team}$

Hello Joe, Thank you for contacting Facebook Direct support. While I am open to resolving your problem, your problem does not fall within our scope. This support channel is for questions about App Review If you have questions regarding the Community Standards error message you have been receiving, you might want to visit the Developer Community Forum:

<u>https://developers.facebook.com/community</u> I hope you find the answer you need . . Should you require any more assistance relating to your App review , feel free to contact us again. Kind regards, Chris Deniro I Facebook Direct Support

October 9 at 11:06 AM



Ioe Dean · Creator

I can't believe this. All the work we put into this app and you're giving me this erronous error and NOBODY will respond to the issue... How can somebody be reporting content that has just been created and not published yet as abusive????? Who can I contact to fix this bug???? Nobody answers! October 9 at 1:25 PM



Ioe Dean · Creator

We have users that spent a great deal of time publishing their channels and it was all deleted with no notice whatsoever and no explanation whatsoever... I need to hire a lawyer... this is anticompetitive October 9 at 1:34 PM



$\underline{\textbf{Ioe Dean}} \cdot \text{ Creator}$

The link you sent has no method of appealing for me. The link at the bottom is for people who has lost access to the app. I haven't found any way to address this other than this forum here... It's within the realm of the app review since the message I get only happens in the app. It used to happen when things were just posted but that's resolved although somehow everything all my users posted is gone off Facebook. it's amazing they'll do that without explaining anything.

<u>Facebook.jpg</u>

Developer Appeals

October 10 at 7:25 PM · Status changed to Reopened · Edited



Ioe Dean · Creator

There were hundreds or thousands of posts that are all just gone. It's been tragic for my business October

10 at 7:26 PM



$Chris \, Deniro \cdot \cdot {\sf Facebook} \, {\sf Team}$

Hello Joe, Thank you for contacting Facebook Direct support. While I am open to resolving your problem, your problem does not fall within our scope. This support channel is for questions about App Review If you have questions regarding the Community Standards error message you have been receiving, you might want to visit the Developer Community Forum:

https://developers.facebook.com/community As much as I want to help, There is nothing I can do about this as it does not fall under the purview of what we do through this channel. In terms of the content being reported sadly that is outside the scope of App Review. Since your content is being flagged I would suggest doing an appeal at this provided link:<u>https://developers.facebook.com/appeal</u>. They will look into why it is your application and content you are publishing is getting flagged automatically Kind regards, Chris Deniro I Facebook Direct Support

October 14 at 8:42 AM \cdot Status changed to Need More Info \cdot Edited



 $\underline{Ioe \ Dean} \cdot \text{Creator}$

Chris, the appeal link you're sending me does not give me a way to appeal this!

October 14 at 10:01 AM · Status changed to Reopened · Edited



Ioe Dean · Creator

Is there a phone number I can call? This is crazy!

October 14 at 10:01 AM



Chris Deniro · · Facebook Team

Hello Joe

I have raised an internal task, We would update you as we get more information.

Kind regards,

Chris Deniro I Facebook Direct Support

October 15 at 6:58 AM \cdot Status changed to Under Investigation \cdot Edited



Ioe Dean · Creator Thank

you!

October 15 at 7:55 AM



Ioe Dean · Creator

Just tried again... I posted a picture of my daughter and I get that disgusting message that it's been reported as abusive... This has to stop!!! My users can not get these messages! It costs me money to tell them that Facebook will not do anything about this! It's been months and hundreds of messages to you guys.... There is no due process with you guys??? You just ban apps without any explanation? Is it because my app is deemed as competition and you guys just wipe out the competitors this way????

Image 2.jpg



October 20 at 7:26 PM

Write a comment

Status

Under Investigation (No Status Change)





Add Attachments

Submit

Support Details

UnsubscribeDelete

Question Type: App Review

Status:

Under Investigation (No Status Change)

Business ID: 366662137236140

Business: Veamcast

Attachments

Facebook.jpg

Facebook.jpg

Image 2.jpg

Subscribers (2)

Add

Calvin Walker II

Joe Dean

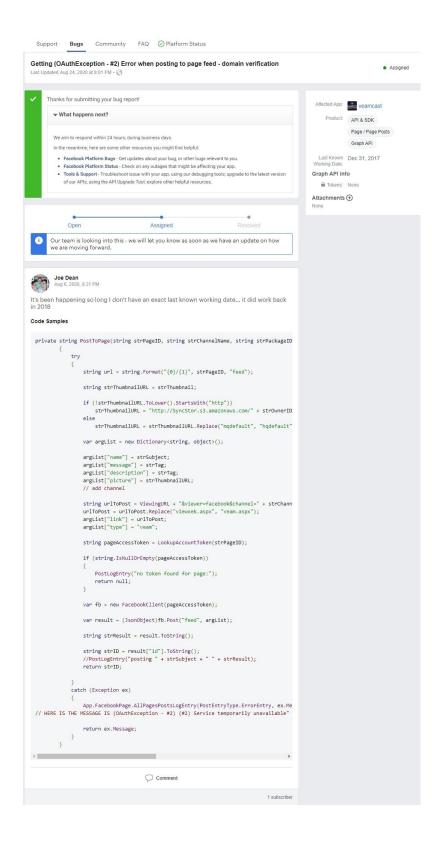
Facebook Developers Privacy Terms Cookies Help Report a Problem

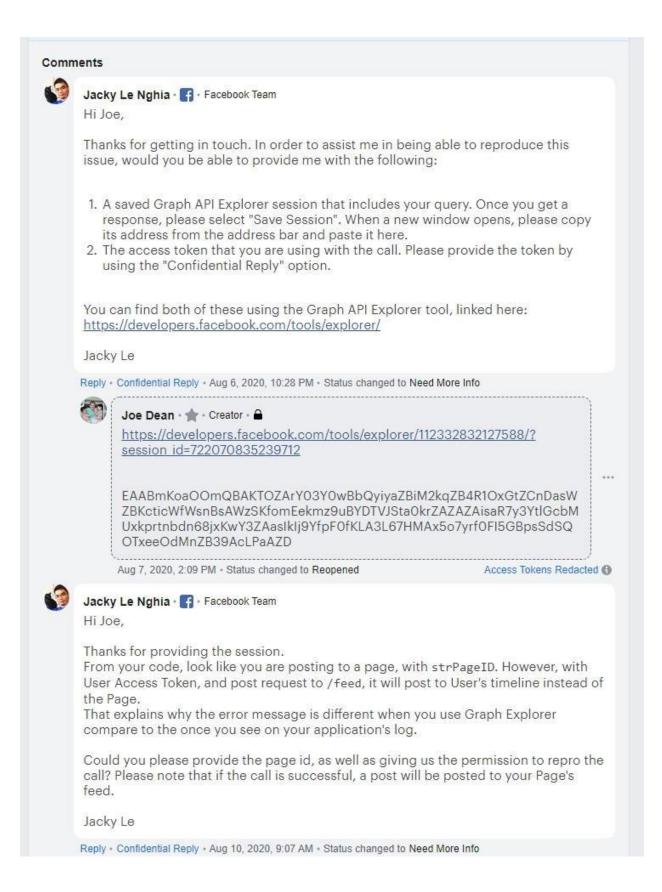
Facebook © 2019

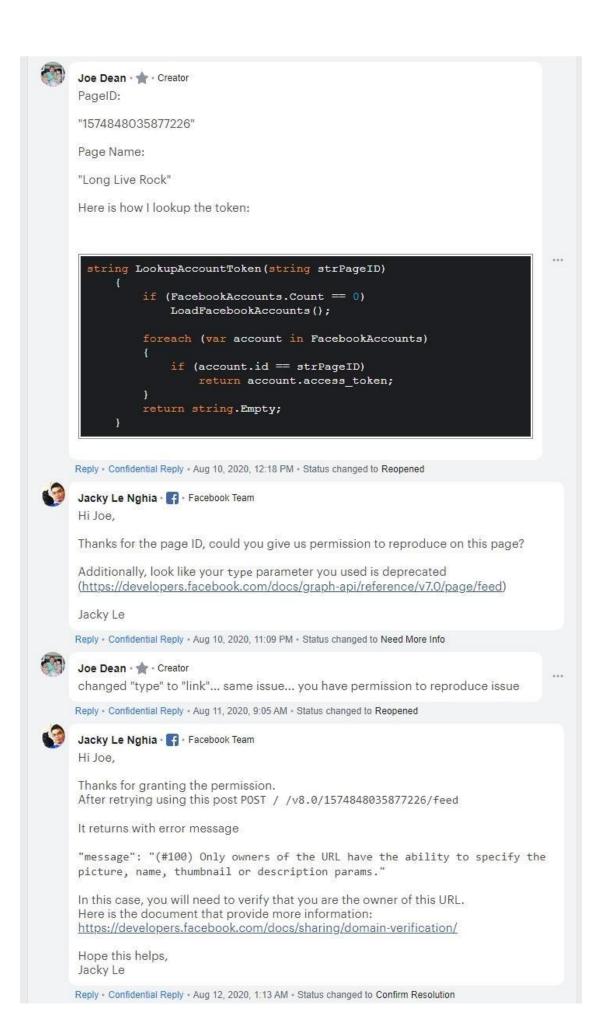
English (US)

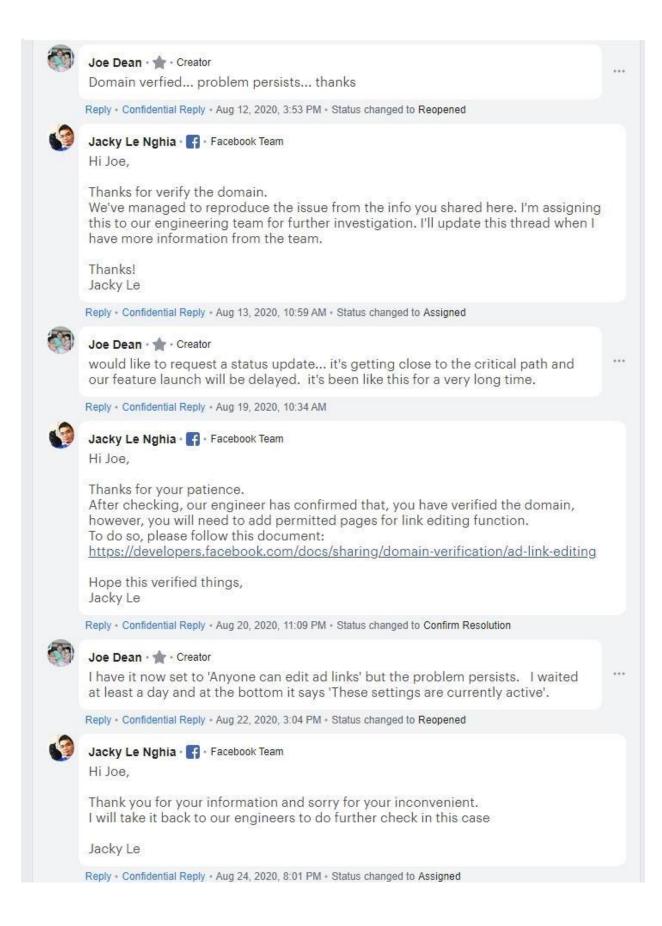
[3]

Correspondence with Facebook Support concerning the OAuth bug aug 6 - sept 4 2020 saved sept 4 2020 thread with Jacky Le Nghia where he acknowledges the issue and attempts to address it. There was one more entry I didn't catch where he told me again it was fixed, I sent him another test link showing it wasn't. It was removed before I could take another snapshot.





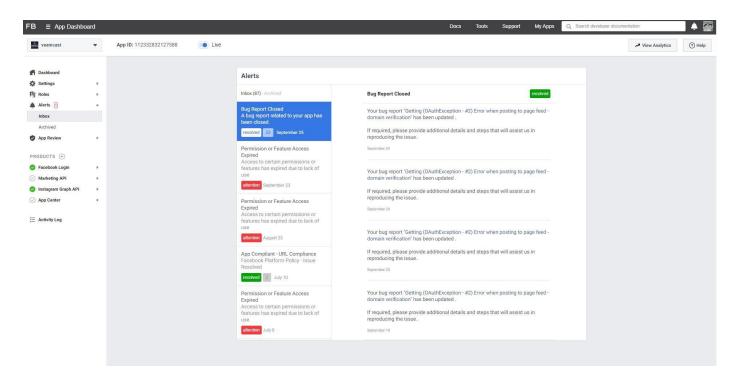




	Joe Dean · 👚 · Creator would like to request another status update	
	Reply + Confidential Reply + Sep 1, 2020, 7:18 PM	
8	Joe Dean · ★ · Creator would like to request another status update thanks	
	Reply - Confidential Reply - 1 min	
Add	a comment	
	a comment	
	a comment	
	a comment	

[4]

Bug Closed saved sept 30 2020 replaced previous thread with Jacky Le Nghia... The thread is no longer available to us on Facebook and if I didn't save a copy (Exhibit 3), it would be impossible for me to prove. This proves deliberate intent.



Contact Info:

Meta:

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